



## Mozilla Summer Code Party Volunteer Manual

Welcome!

Thank you for joining the Summer Code Party and lending us your time and energy! We have a ton of great ways you can help us spread the word and share your knowledge.

Whether you have a lot of time, or just a little, check out the ideas below and jump in wherever you like as a welcome #mozhelper

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## Joining & Following

First of all, please join any or all of the channels below. This is where we will be working and sharing:

**Twitter:** <https://twitter.com/mozilla>

### Useful Search Streams:

**#MozParty:** <https://twitter.com/#!/search/realtime/%23MozParty>  
**#MozHelp:** <https://twitter.com/#!/search/realtime/%23MozHelp>  
**#MozThimble:** <https://twitter.com/#!/search/realtime/%23MozThimble>  
**@Mozilla:** <https://twitter.com/#!/search/realtime/%40Mozilla>  
**@MozThimble:** <https://twitter.com/#!/search/realtime/%40MozThimble>

### Facebook:

**Facebook fan page:** <https://www.facebook.com/mozilla>  
**Summer Code Party Group:** <https://www.facebook.com/groups/mozilla.summertimeparty>  
**Facebook Support Channel:** [http://www.facebook.com/mozilla/app\\_13716440339](http://www.facebook.com/mozilla/app_13716440339)

**tumblr:** <http://mozillawebmaker.tumblr.com/>

**Chat (IRC)** [#MozParty](irc.mozilla.org)

## What do I do next?

If you have specific times you can help, [add your name here](#) - OR - You can [email](#) or drop by the [scribble stream](#), say Hi, and let us know you're ready to help.

## What is the action Plan?

Search the feeds for stories to share ([#mozparty](#)), and for people who need help ([#mozhelp](#)). Do your best to find answers for them, or locate info in our FAQ. Anything you have a question about, [email](#) in. That's it!

## Storytelling

We'd love to share your story - let us know what you've made and always tag your work with '[Mozilla](#)', '[webmaker](#)' and '[mozparty](#)' to help us find your contribution. Or, simply share the great things you see.

**Get Started:** Great ways to help spread the word!

### Have a Blog?

- ◆ Tell the world about [Mozilla Webmaker](#) and the [Summer Code Party](#) with a custom blog post - add screencaps and descriptions of your webmaking experiences.
- ◆ Email [mozparty@mozilla.org](mailto:mozparty@mozilla.org) links to your completed projects with subject title, project, and Maker's name
- ◆ Email [mozparty@mozilla.org](mailto:mozparty@mozilla.org) with your links to Blog posts, include title and link

### On Facebook?

- ◆ 'Like' [Mozilla's Page](#)
- ◆ Join the [Summer Code Party Group](#)
- ◆ Share your work, share Mozilla videos, content and links, and tell the people around you about the Summer Code Party
- ◆ Share webmaking events in your town and encourage participation

### On Twitter?

- ◆ Follow [@Mozilla](#)
- ◆ Promote your own event, or other people's events, RT news stories and post your own project links or link to cool projects that other people have made
- ◆ Use [#mozparty](#), [#mozhelp](#) and [@mozilla](#) liberally

## On Tumblr?

- ♦ Make your own sharable content, memes and videos on [webmaker.org](http://webmaker.org) and post them to your feed
- ♦ Tag your posts with [#mozparty](#), [Mozilla](#), [Webmaker](#) and [Summer Code Party](#)
- ♦ Reblog posts from [Mozilla Tumblr](#)

## Be an Events Promoter:

- ♦ Go to <https://webmaker.org/en-US/events/> and find events in your area or state and help promote attendance

## Support:

If you have a little extra time to dedicate to Mozilla Summer Code Party support, here are specific ways you can make a real difference.

## Join Us:

First of all, please join any or all of the channels below. This is where we will be working and sharing:

twitter: <https://twitter.com/mozilla>  
facebook: <https://www.facebook.com/mozilla>  
summer code party: <https://www.facebook.com/groups/mozilla.summercodeparty>  
tumblr: <http://mozillawebmaker.tumblr.com>  
scribble: <https://webmaker.org/en-US/support/>

## Sign Up:

- ♦ Add your name to our [Volunteer Sign Up Page](#) so we know who you are

## Basic Support Activities:

- ♦ answering questions, following up
- ♦ removing off-topic posts
- ♦ saving and emailing great questions and answers to improve our [FAQ](#)

## What exactly should I do?

- ♦ contribute when you know an answer, or feel free to mentor individuals who need extra one-on-one help
- ♦ ignore off-topic posts, spam or negative content
- ♦ check the [FAQ](#) or reply to questions with a link to a useful section
- ♦ save and email [mozparty@mozilla.org](mailto:mozparty@mozilla.org) great questions and answers to improve and build out our [FAQ](#)
- ♦ look for help questions in unusual places (people using different hashtags for example) and RT question to reach bigger audience
- ♦ track any questions you were unable to resolve and email [mozparty@mozilla.org](mailto:mozparty@mozilla.org) for follow up

## I'd like to help on Twitter: What exactly should I do?

- ♦ track streams & hashtags ( [@Mozilla](#), [@MozThimble](#), [#mozparty](#), [#mozhelp](#), and keep an eye out for unofficial hashtags like [#summercodeparty](#) )
- ♦ @reply, and @RT answers, or provide links to applicable [FAQ](#) sections
- ♦ apply hashtag [#mozhelp](#) to ensure others can benefit from your answer
- ♦ save and email [mozparty@mozilla.org](mailto:mozparty@mozilla.org) great questions and answers to improve and build out our [FAQ](#)

### I'd like to help on Facebook: What exactly should I do?

- ♦ Make sure you're a member of the [Summer Code Party Group](#)
- ♦ comment, offer help, or suggestions wherever possible
- ♦ link to applicable [FAQ](#) sections
- ♦ save and email [mozparty@mozilla.org](mailto:mozparty@mozilla.org) great questions and answers to improve and build out our [FAQ](#)

### I'd like to help on IRC: [ *#MozParty on irc.mozilla.org* ] What exactly should I do?

- ♦ Join the #MozParty channel on irc.mozilla.org
- ♦ As questions about summer code party events are asked, refer to the [FAQ](#) for potential answers, and respond to the questioners
- ♦ save and email [mozparty@mozilla.org](mailto:mozparty@mozilla.org) great questions and answers to improve and build out our [FAQ](#)
- ♦ Feel free to surface any questions you don't know the answer to by pinging Ben, Michelle, Rebeccah, OpenMatt, or Mari.

### I'd like to help by Wiki Gardening: What exactly should I do?

- ♦ Connect with Mozilla Staff at [mozparty@mozilla.org](mailto:mozparty@mozilla.org)
- ♦ Get to know: [https://wiki.mozilla.org/Summer\\_Campaign\\_2012/FAQ](https://wiki.mozilla.org/Summer_Campaign_2012/FAQ)
- ♦ Summer Code Party [FAQ](#)
- ♦ Locate correct sections of Wiki for items sitting in Sandbox, or items forwarded to you from Mozilla Support staff
- ♦ Format Wiki to keep page looking nice
- ♦ Edit for clarity and avoid repeated/similar questions
- ♦ Add sub-pages if sections become extremely large
- ♦ Please make backups of your work often

**Thank you for helping us all have an amazing Summer!**