

IT/Operations Weekly Project Status Report
7/12/13

Melissa O'Connor

NOC Phase 2 - Maturity and scope of services
Project Lead: Albert Villarde

Project Summary:

IT/Operations has built a NOC to support critical services 24x7x365. This second phase of the project will develop a plan for maturity of the NOC and scope of services.

Assumptions:

1) Leverage all work from Taos on incident, change and problem management processes.

Overall Project Status

Tasks	% Complete	Status	Risks
Determine TAOS/NOC KPIs for MarketPlace, Persona, Product Release			
Perform gap &/or SWOT analysis			
Gather business and technical requirements			
Create high-level phase 2 plan for ITSC review/approval			
Complete Phase 2 requirements as reviewed by ITSC			

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Persona Authentication

Project Lead: Jake Maul

Project Summary: Improve users experience with a single username and password for internally facing websites.

Assumptions:

- 1) Two sites will be part of initial deployment, intranet.mozilla.org, mana.mozilla.org.
- 2) Production Environment will be in three regions in AWS (East Coast, West Coast, and Europe).

Overall Project Status

Tasks	% Complete	Status	Risks
IdP for @mozilla.com users			
Production ready mod_browserid			
Persona login for mana.mozilla.org			
Persona login for intranet.mozilla.org			

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SCL3 Construction

Project Lead: Derek Moore

Project Summary:

Part of the overall data center consolidation initiative as part of the IT strategy. Expanding the space in SCL3 to accommodate growth and movement of equipment from other data centers.

Assumptions:

- 1) MTV, SCL2 and SCL3 gear will move to this space
- 2) The SCL3 expansion will also support the new Virtualization/Storage project

Overall Project Status

Tasks	% Complete	Status	Risks
Design	100%		
Permits	100%	Structural permit approval received today and expect the electrical permit by the 25th	City Review and approvals
Construction	40%		
Hand over space to Mozilla	0%	Date has been pulled in a bit to August 9th, still working to improve on that	Date is after our July 31 deadline.

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Data Center Consolidation

Project Lead: Derek Moore

Project Summary:

This project aligns with our IT Strategy for data center consolidation.

Assumptions:

- 1) Plan to migrate, retire, virtualize or move to AWS on all systems in SCL1 data center by 7/31/14
- 2) SCL1 data center is running exclusively systems for Releng and A-team.

Overall Project Status

Tasks	% Complete	Status	Risks
Develop SCL1 data center migration plan			

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Data Store Audit

Project Lead: Sheeri Cabral

Project Summary:

Perform a data store audit and create a topology of all data stores and their owners, to better understand and make decisions on BI services, data security, access, propagation, availability, and disaster recovery. Review and gain agreement on the audit results with the data store owners.

Overall Project Status

Tasks	% Complete	Status	Risks
Craft audit			
Review audit			
Apply the audit to central IT data stores			
Production			
Metrics			
BI/DW			
Identify likely candidates for non-central IT data stores (e.g. Persona/PICL teams)			
Send the audit to the candidates			
Receive the completed audits back from candidates			
Review the completed audits, contacting candidates for clarification if necessary			

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Communication and Collaboration Improvements

Project Lead: Sylvie Veilleux

Project Summary:

Radically change Communication and Collaboration tools and services.

Overall Project Status

Tasks	% Complete	Status	Risks
Create the project scope, objectives, major milestones for the next 6-18 months, business proposal including high level costs and proposed partners for delivery			