

Making an Impact with Mozilla Community Marketing: Events

Logrando un Impacto a través de la Comunidad de Marketing de Mozilla: Eventos Background Contexto



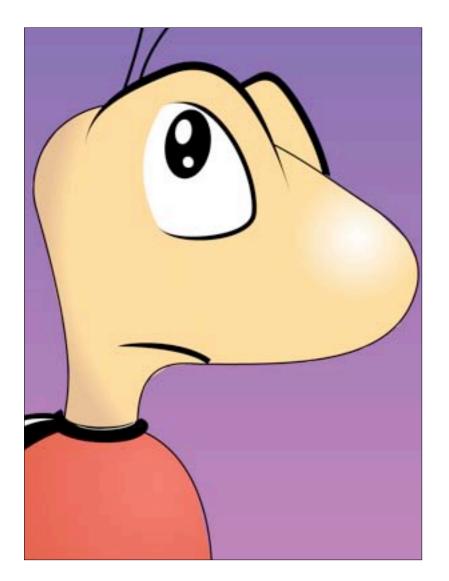


How do we engage with outside events?

¿Cómo nos comprometemos con acontecimientos exteriores?

#### Joining the Project

## Sumándose al Proyecto







Bugzilla

**IRC** 

SpreadFirefox or other Mozilla Forums

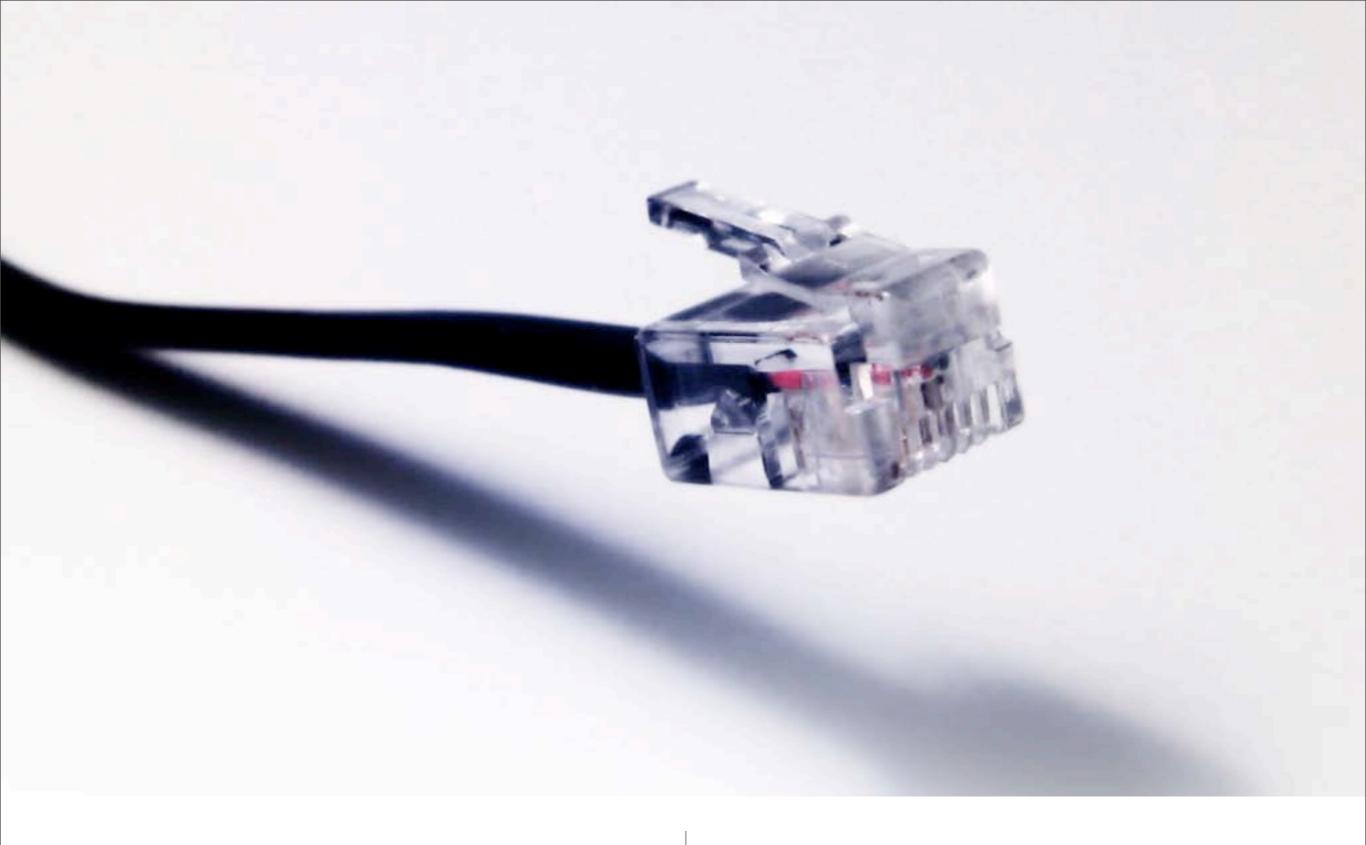
# Communicate and Create Awareness Online | Consciencia Online

# Comunicándose y Creando



Noise, noise, noise!

¡Ruido, ruido, ruido!



Why Take it Offline?

¿Por qué entonces estar fuera de línea?

# Online Channels Can Be Scary!

# ¡Los canales virtuales pueden asustarte!



... And a little overwhelming!

¡... Y saturarte un poco!

Event Basics | Principios de un evento



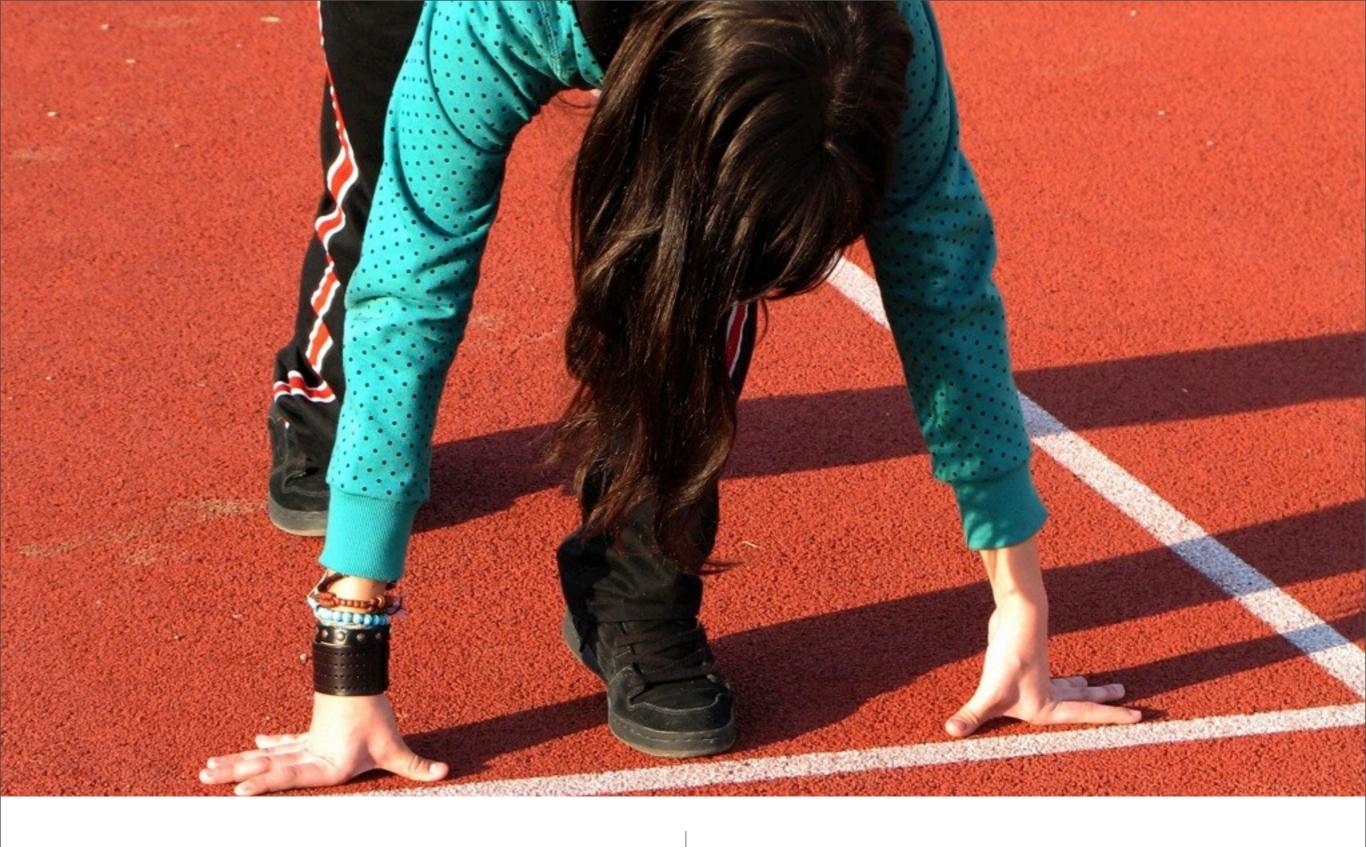
#### **Events**

- Engage & foster community
   Promover y desarrollar a la communidad
- Recruit new contributors
   Reclutar nuevos miembros
- Idea share Compartir ideas
- Drive awareness of Mozilla and critical issues
   Conducir el descubrimiento de los conceptos de Mozilla y sus elementos principales
- Grow Firefox usage
   Aumentar el grado de uso de Firefox
- Collaborate!
   ¡Colabora!









Where Can You Start?

¿Por dónde puedes comenzar?

#### A Few Questions

## Algunas Preguntas

- What are you passionate about?
- Who's your audience?
- Where's your audience?
- How much time can you give?
- What sort of resources do you need?

¿Qué es lo que te apasiona?

¿Cual es tu audencia?

¿Donde esta tu audencia?

¿Cuanto tiempo pueden entragarte?

¿Cuales recursos necesitas?



Two Ways to Slice It

Dos maneras de dividirlo

photo credit: Michael O'Neil Fine Art

### Tap into Existing Events

Unete a un evento existente

- Speak at a conference
- Organize a meetup
- Host a booth
- Pull together a Birds of a Feather (BoF) session
- Leverage international days such as Software Freedom Day

Expone en una conferencia

Organiza una reunion

Pon un stand

Pon juntas a las personas con los mismos intereses

Aprovecha los días como Software Freedom Day

#### Create Your Own

## Crea el tuyo

- Host a MozCamp
- Hold InstallFests or tutorials
- Host a booth at your university
- Organize a meetup for other enthusiasts
- Hold a virtual presentation with a Mozilla speaker
- And, of course, host a party...

Se el anfitrion de un MozCamp

Organiza festivales de instalacion y tutoriales

Pon un stand en tu Universidad

Organiza una reunion para otros entusiastas

Organiza una presentacion virtual con un charlista de Mozilla

Y por supuesto, organiza una fiesta ...

Some Examples | Algunos Ejemplos



#### InstallFest/Tutorials

#### InstallFest/Tutoriales



Fa la Cosa Giusta, Italia 2009



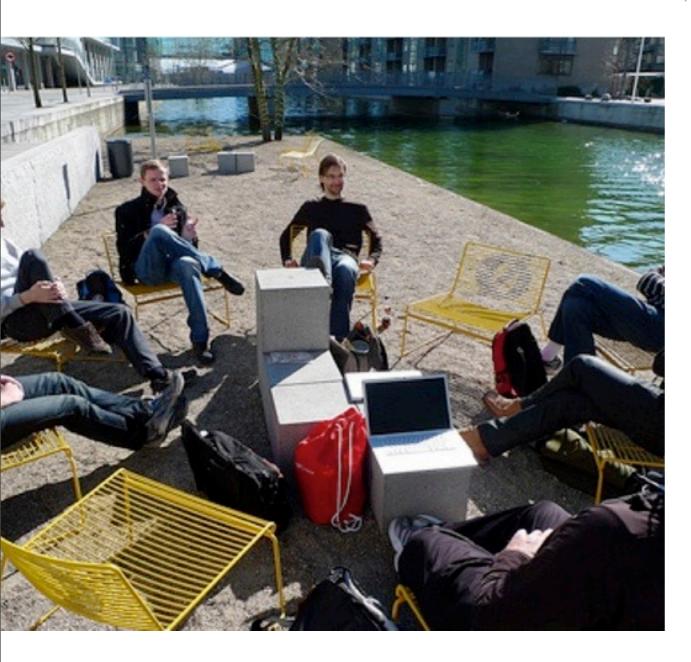
Mozilla Paris Picnic



Booth Fun!

Diversion en el Stand!

# Meetups Reuniones



Mozilla Denmark Meetup



Mozilla Paris Picnic

# MozCamp Mumbai



Local volunteer talks and virtual presentations

http://mozcamp.in/mumbai/wiki/index.php/MCM\_Sessions

Presentaciones virtuales y exposiciones de voluntarios locales

#### Mozilla Walk About

#### Marchas de Mozilla



Taiwan 2006



Cologne 2009

# Party! ¡Fiesta!









Monday, October 5, 2009

#### Virtual Presentations

Presentaciones Virtuales

- You find the venue and audience;
   we'll provide the speaker.
   Tu encuentras el lugar y la audiencia;
   nosotros ponemos el expositor.
- Powered by Skype or Air Mozilla
   Soportado por skype o Air Mozilla
- Topics and speakers are limitless
  -- no air travel!

Topicos y expositores son limitados, no podemos pagar tickets aereos.



Welcome to Air Mozilla. This site utilizes the HTML 5 <video> tag and Open Video technologies so you'll need Firefox 3.5 to view the Safari user, you can view this content after installing an open video QuickTime Component — the MGMT



Previous Air Mozilla Live broadcasts are also available for viewing. Simply click the links below to load up the older programs.

Mozilla Project Status: 2009-08-31 Mozilla Project Status: 2009-08-24 Mozilla Project Status: 2009-08-10 Mozilla Project Status: 2009-08-03 Mozilla Project Status: 2009-07-27 Mozilla Project Status: 2009-07-20 Mozilla Project Status: 2009-07-06 Mozilla Project Status: 2009-06-29 Mozilla Project Status: 2009-06-22 Mozilla Project Status: 2009-06-15 Mozilla Project Status: 2009-06-08 Mozilla Project Status: 2009-06-01 Mozilla Project Status: 2009-05-18 Mozilla Project Status: 2009-05-11 Mozilla Project Status: 2009-05-04 Mozilla Project Status: 2009-04-20 Mozilla Project Status: 2009-04-06 Mozilla Project Status: 2009-03-30 Mozilla Project Status: 2009-03-09 Mozilla Project Status: 2009-02-23 Mozilla Project Status: 2009-02-09 Mozilla Project Status: 2009-02-02 Mozilla Service Week

Mozilia Service Week
Summer Interns 2009 Presentations pt. 1
Jay Patel: Campus Reps
Doug Turner talks Location in Mozilla
Jonathan Zittrain presents Herdict
Sunil Gupta talks Personas

Return to The Air Mozilla Live broadcast

Become Part of the Voice Se parte de la voz





Become Part of the Voice

Se parte de la voz

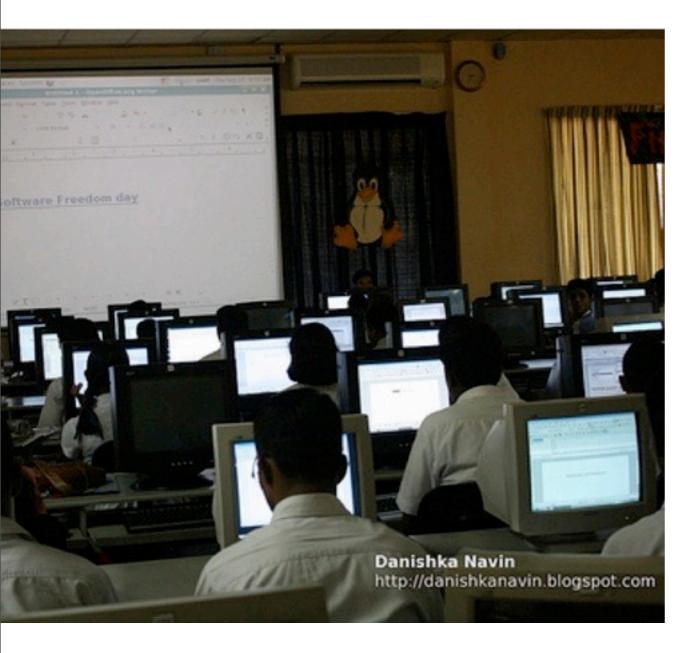
### Sample Topics

### Ejemplos de temas

- Labs Projects
- Firefox & Open Web Technologies http://hacks.mozilla.org/
- How to get involved in the Mozilla project http://www.mozilla.com/en-US/university/
- Tutorials on Mozilla Technologies
- The Mozilla Manifesto and what it means http://www.mozilla.org/about/manifesto
- Localization, how to get involved, why it matters
- Tell your own story about how you were inspired to get involved with Mozilla

# Sample Events

#### Ejemplos de eventos



Danishka Navin providing FOSS Overview



Ubuntu Launch Party 2009

### Identify Existing Events

Identificando eventos existentes

- FOSS Conferences

  Conferencias FLOSS
- Technology Conferences
   Conferencias Tecnologicas
- School Events

  Eventos en las universidades
- Technology User Groups Grupos de usuarios de tecnologia
- BarCamps, WordCamps, etc ...









#### Find a Venue

Encontrando un lugar

- University rooms or amphitheaters Anfiteatros o cuartos de universidades
- Community centers Centros comunitarios
- Internet cafes or LANhouses Ciber cafes
- Your company or home Tu empresa o hogar
- Recreation room at your apartment building or student hall La sala de eventos de tu edificio
- Local park or picnic area (El parque de tu comunidad o area de picnic)
- Existing conference (always ask) Una conferencia que ya se este realizando (Siempre se requiere que preguntes antes...)

Get the Word Out! ¡Que salga tu voz!



# Get the Word Out: Social Networks | Redes Sociales

# Que salga tu voz:



Mozilla Firefox Facebook Page

www.facebook.com/pages/Mozilla-Firefox/14696440021

Pagina principal en Facebook de Mozilla

# Get the Word Out: Social Networks | Redes Sociales

# Que salga tu voz:

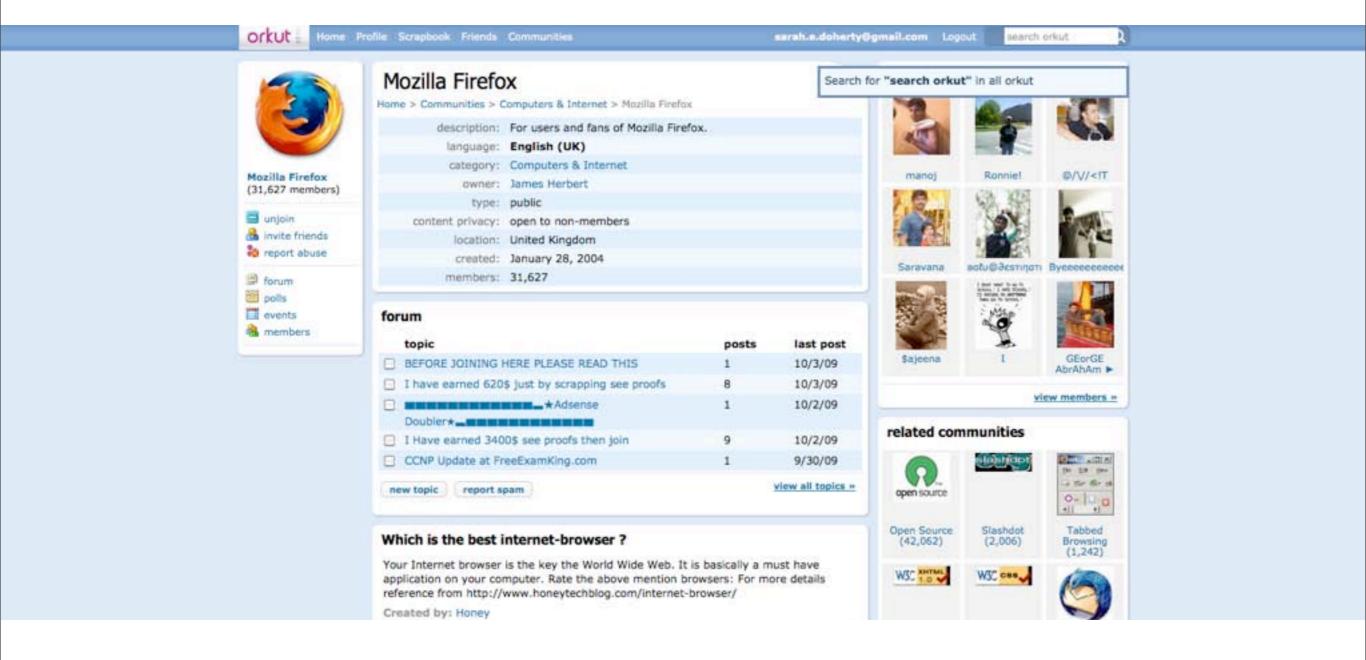


Firefox Users Facebook Group www.facebook.com/group.php?gid=2204688531

Grupo de usuarios de Firefox en Facebook

# Get the Word Out: Social Networks | Redes Sociales

# Que salga tu voz:



Mozilla Firefox Orkut Community www.orkut.com/Main#Community.aspx?cmm=2710

Comunidad de Mozilla Firefox en Orkut

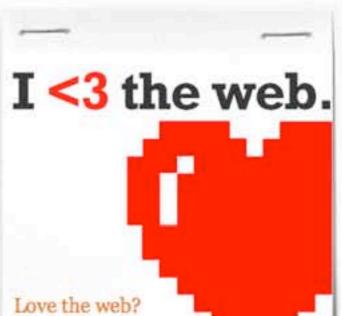
#### Get the Word Out!

## ¡Qué salga tu voz!



We need you! Getting involved is easy. Here are three simple ways you can help everyone switch to Firefox:



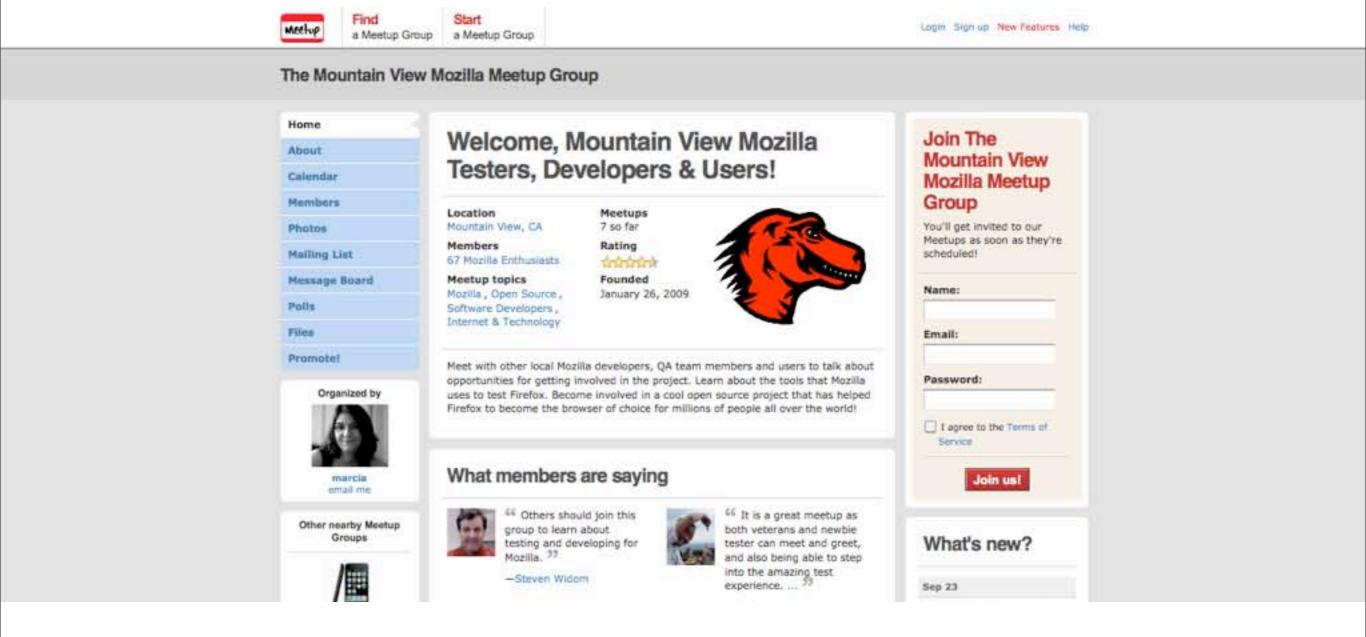


Create and post an event on SFx <a href="https://www.spreadfirefox.com">www.spreadfirefox.com</a>

Crea y postea tu evento en SFx

#### Get the Word Out!

# ¡Qué salga tu voz!



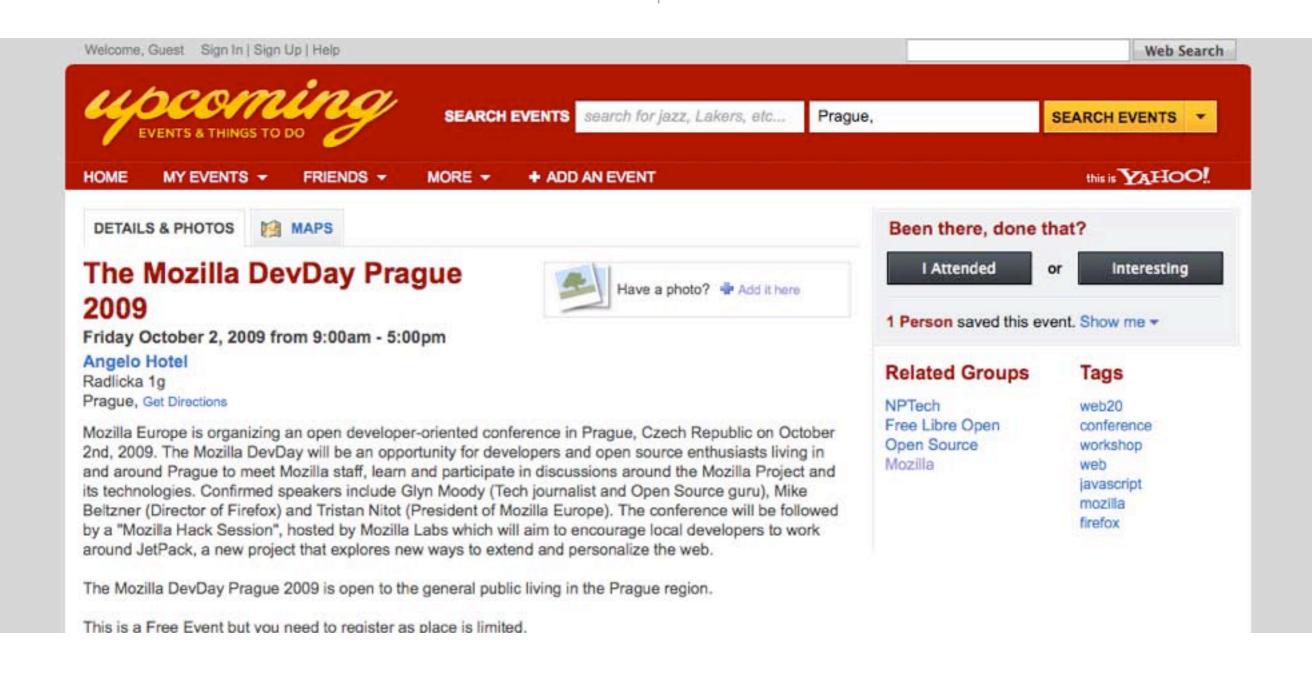
Mozilla Meetups

www.meetup.com/The-Mountain-View-Mozilla-Meetup-Group/

Reuniones de Mozilla

#### Get the Word Out!

## ¡Qué salga tu voz!



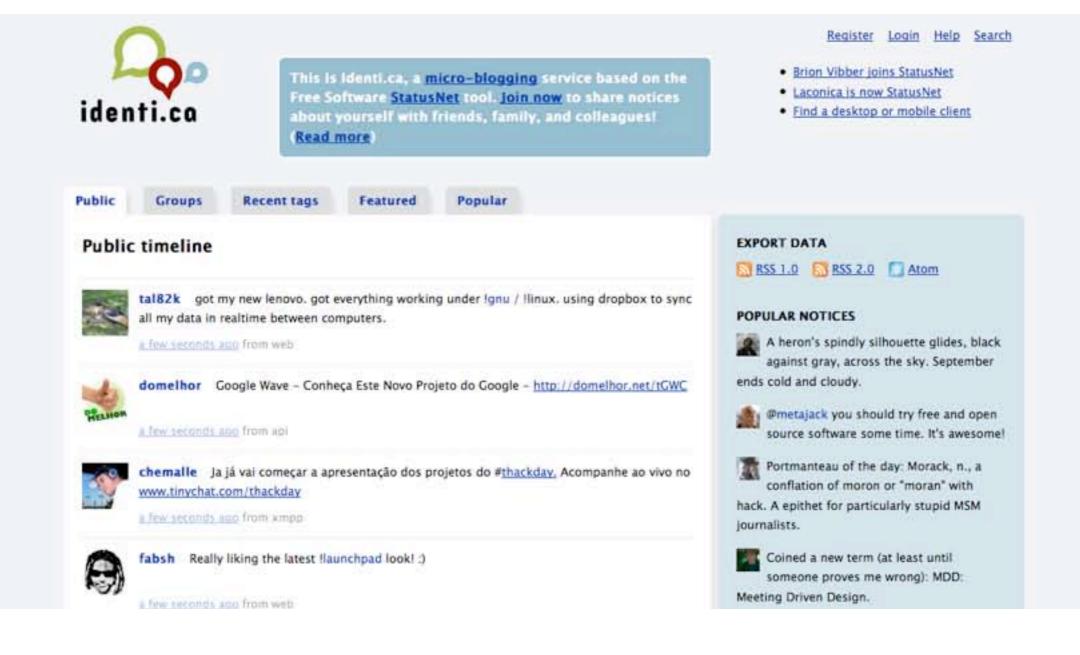
Upcoming.org

# Get the Word Out! ¡Qué salga tu voz!



**Twitter** 

## Get the Word Out! | ¡Qué salga tu voz!



Identi.ca





Select event terms to filter by

Week Day Table List

« October 2009 »

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				Firefox at the SIB 2009 all day	Firefox at the SIB 2009 all day	Firefox at the SIB 2009
Firefox at the SIB 2009 End: 7:00 pm	5	6	7	8	9	SFD San Martin de los Andes Start: 9:30 am End: 4:30 pm

**Events Calendar** http://www.spreadfirefox.com/event

Calendario de eventos



#### Welcome to the Firefox Materials and Logos Repository!

This page is the official home of all the basic tools you'll need to start spreading Firefox. Whether you're hosting an event, printing flyers or just wondering how to explain to friends, family, acquaintances, etc why Firefox is the best browser, this is the place to begin.

For starters, we've uploaded some basic Firefox logos plus the latest information on Mozilla and Firefox messaging. We'll definitely be adding more materials in the future, though, so if there's something you think needs to be included here just email me your thoughts at jslater at mozilla dot com. Thanks!

#### Useful Links

· Mozilla Community Marketing Guide

Materials

http://www.spreadfirefox.com/resources

Materiales

#### Resources

- Project home
- You must register/log in in order to post into this project.

#### Recursos

**June 5, 2002** — Version 1.0 of the Mozilla Suite is released—the precursor to today's Firefox browser.

**April 2, 2003** — A new roadmap shifts development goals from an integrated suite to separate applications (Firefox and Thunderbird).

**July 15, 2003** — The non-profit Mozilla Foundation is born.

**February 17, 2004** — Mozilla Europe, created to spur Mozilla's community and mindshare in Europe, is announced.

**August 18, 2004** — Mozilla Japan, created to foster the growing Mozilla community in Japan, is announced.

**November 9, 2004** — Firefox 1.0 is released.

**December 7, 2004** — Thunderbird 1.0 is released.

March 4, 2005 — Mozilla China is founded in response to China's thriving Firefox community.

**August 3, 2005** — The Mozilla Corporation is created as a wholly-owned subsidiary of the Mozilla Foundation.

**October 19, 2005** — Firefox is downloaded for the 100 millionth time—before its first anniversary.

October 24, 2006 — Firefox 2.0 is released.

**December 4, 2006** — The World Economic Forum selects Mozilla as one of the 2007 Technology Pioneers.

**April 18, 2007** — Thunderbird 2.0 is released.

**February 19, 2008** — Mozilla Messaging, a mail-focused Mozilla Foundation subsidiary, begins operations.



#### WHAT IS MOZILLA®?

#### Mozilla is a multifaceted effort to preserve choice and innovation on the Internet.

We're a global community, a public benefit organization and a technology for developers and users alike. We're motivated by a mission to promote openness, innovation and opportunity on the Internet, rather than business concerns, like profits or the price of stock. Yet Mozilla products still compete in a proprietary market, advancing technology in a revolutionary new way. Mozilla's Firefox® Web browser has over 180 million users and is created by an international movement of thousands.

#### The success of open source.

In 1998, Mozilla was created to host Netscape Communicator as "open source" software. For the first time, a software powerhouse was giving away the source code which made up its flagship product, allowing anyone to share and improve the software freely. This decision enabled the start of a global project.

The creation of the Mozilla project was a risky move. But, along the way, community members identified problems and made fixes. Others made



#### **Mozilla Foundation**

1981 Landings Drive Building K Mountain View, CA 94043-0801, USA

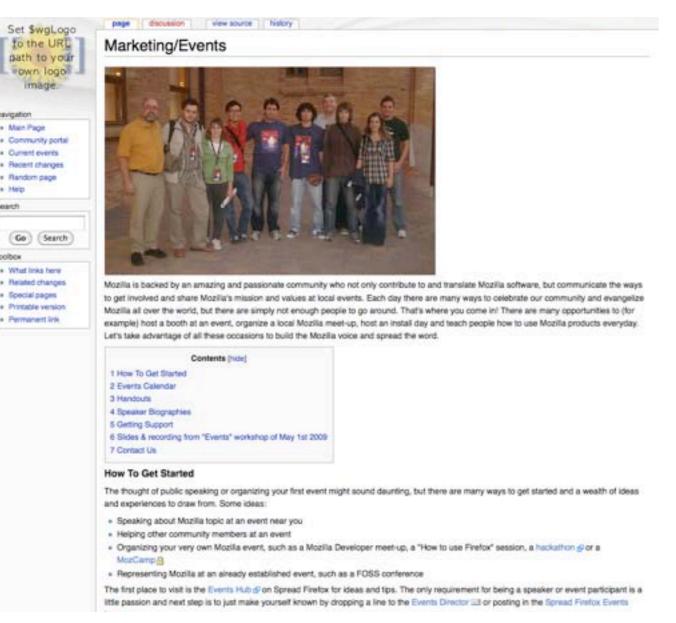
www.mozilla.org

INTERNET
BY THE PEOPLE
FOR THE PEOPLE

Mozilla Brochure

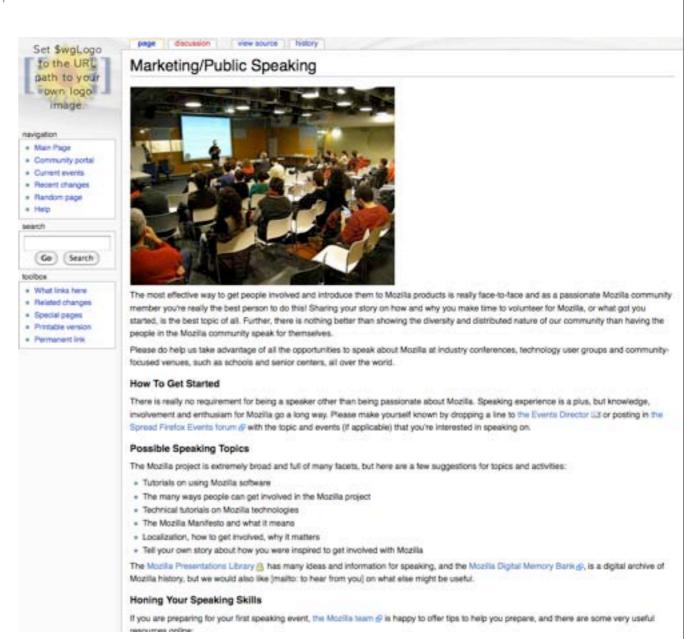
http://www.mozilla.org/about/brochure/

Folleto de Mozilla



https://contribute.mozilla.org/Marketing/Events

Community Marketing Guides



https://contribute.mozilla.org/Marketing/Public\_Speaking

Guia de la comunidad de marketing

Main Pagir

e Help

#### Recursos

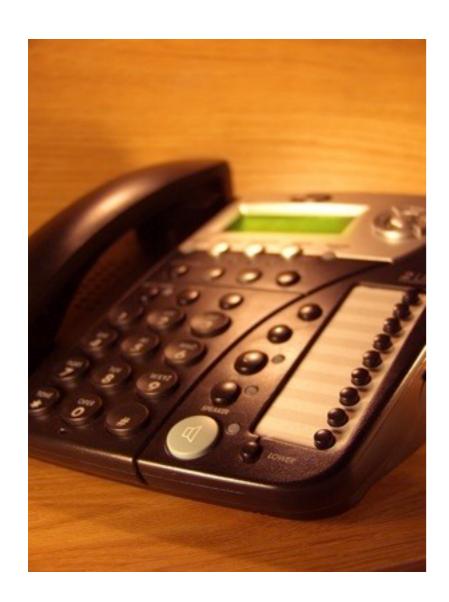




#### Campus Reps Guide and Ning Network

www.spreadfirefox.com/campusreps mozcampus.ning.com/ Guia de los Campus Reps y Red en Ning

### Recursos







Collaboration via bi-weekly meetings, the marketing mailing list & Spread Firefox News

Colaboración a través de reuniones bisemanales, lista de correos de la comunidad de marketing & noticias en SpreadFirefox

photo credit: stock.xchng

- Events Calendar
   http://www.spreadfirefox.com/event
- Materials
   http://www.spreadfirefox.com/resources
- Mozilla Brochure
   http://www.mozilla.org/about/brochure/
- Community Marketing Guides:
  - https://contribute.mozilla.org/Marketing/Events
  - https://contribute.mozilla.org/Marketing/Public\_Speaking
- Collaboration via bi-weekly meetings, mailing list and Spread Firefox news





#### Join the Mozilla Community Marketing Team!

If you're one of the more than 300 million satisfied Firefox users all over the world, we invite you to take the next step and join the Mozilla movement.

Firefox is created by an open source community, made up of Mozilla employees, collaborators, volunteers and fans worldwide. If you've always wanted to get involved with Mozilla or are looking for new ways to contribute, now is your chance to connect with other passionate, creative, and dedicated people as part of the Mozilla community marketing team.

We host bi-weekly meetings to discuss Mozilla community marketing and explore new ways to spread Firefox and promote the open Web.

#### NEXT MEETINGS

View

- . Wednesday, August 12 at 10am PDT / 17:00 UTC
- · Wednesday, August 26 at 10am PDT / 17:00 UTC

#### How to join the meeting

- Dial-in Info: +1.650.903.0800, followed by 92# and then 7391#
- Or you can use our toll-free number: +1.800.707.2533, followed by 369# and then 7391#. If you're outside the US, use Skype to call in with our toll-free number.
- . You can also watch the meeting live in Open Video at air mozilla
- . For those that can't make the call or want to participate online, join us in #marketing on IRC (irc.mozilla.org).

#### Community Marketing Team

- Project home
- · Project calendar
- Create Image
- · Create Discussion topic
- Create Poll
- · Create Document
- Create Page
- · Project forums
- · Manage project forums
- · Invite friend
- · 62 subscribers (55)
- · Manager: jay
- · My subscription

Write up a post on Spread Firefox www.spreadfirefox/cmt

Escribe un post en SpreadFirefox

www.spreadfirefox/cmt

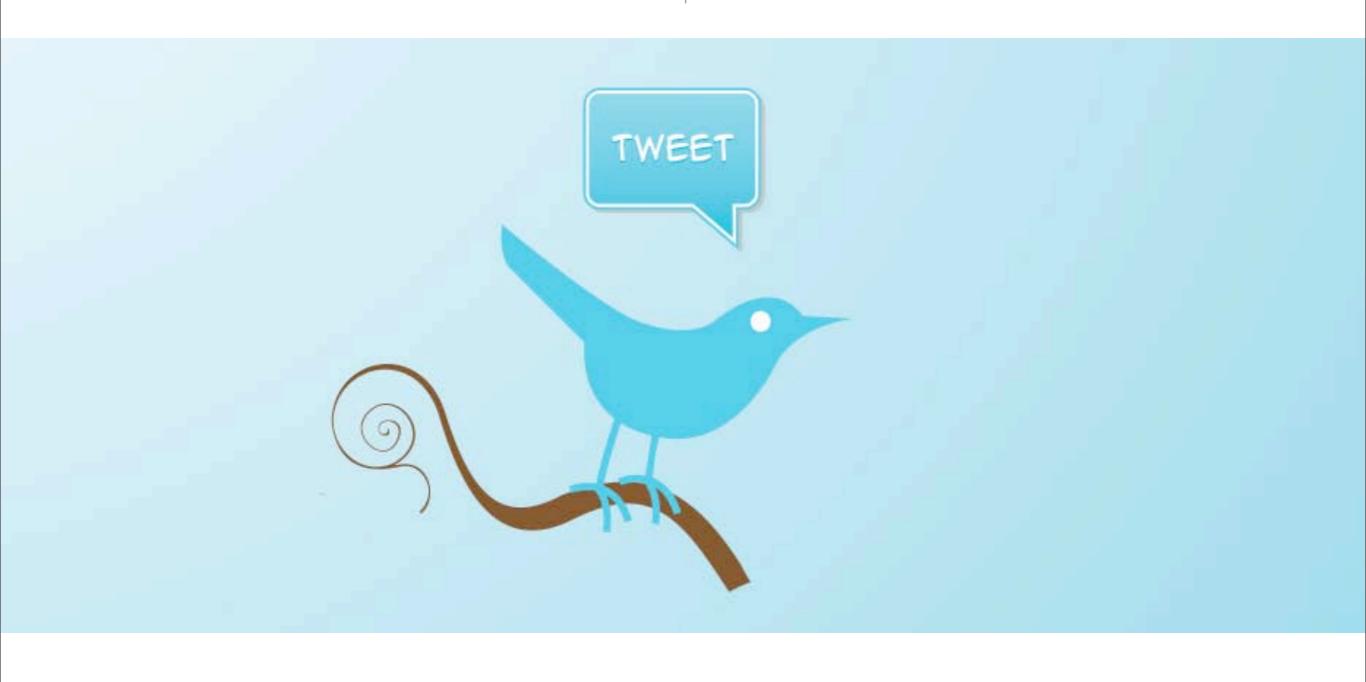
### Track Your Success

### Muestra tu éxito

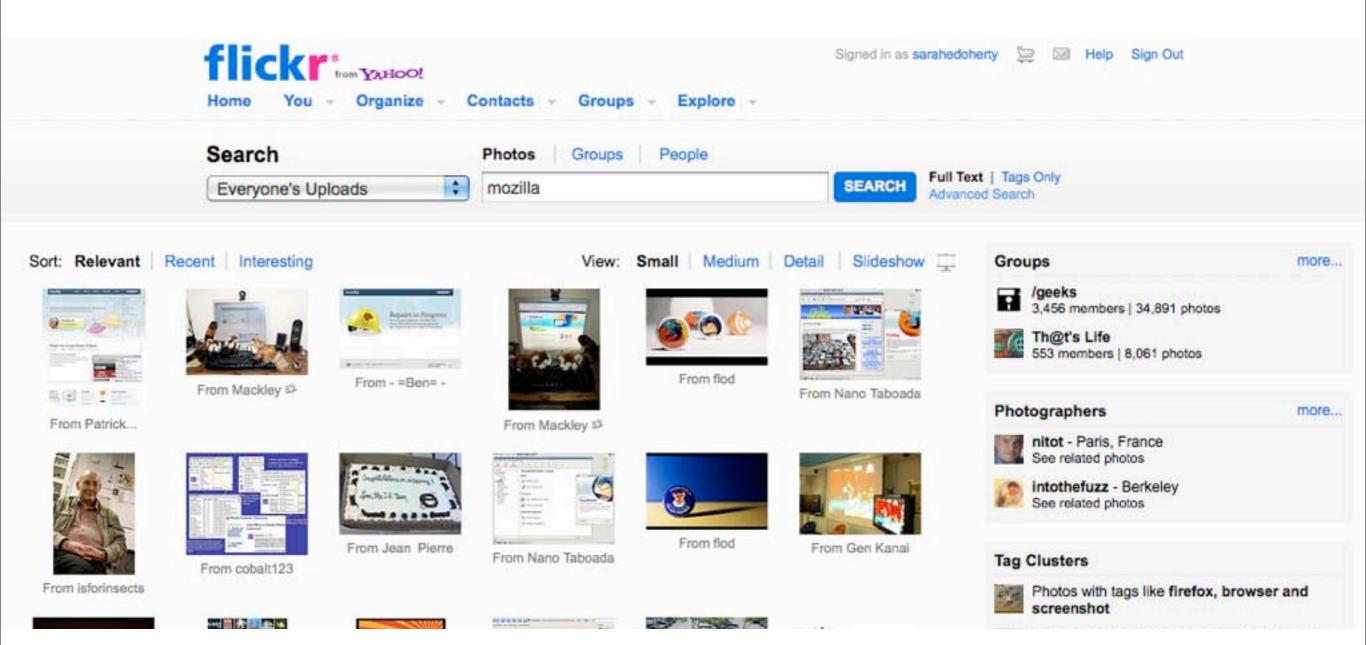


Leverage Social Media

Aprovecha los medios de comunicación social

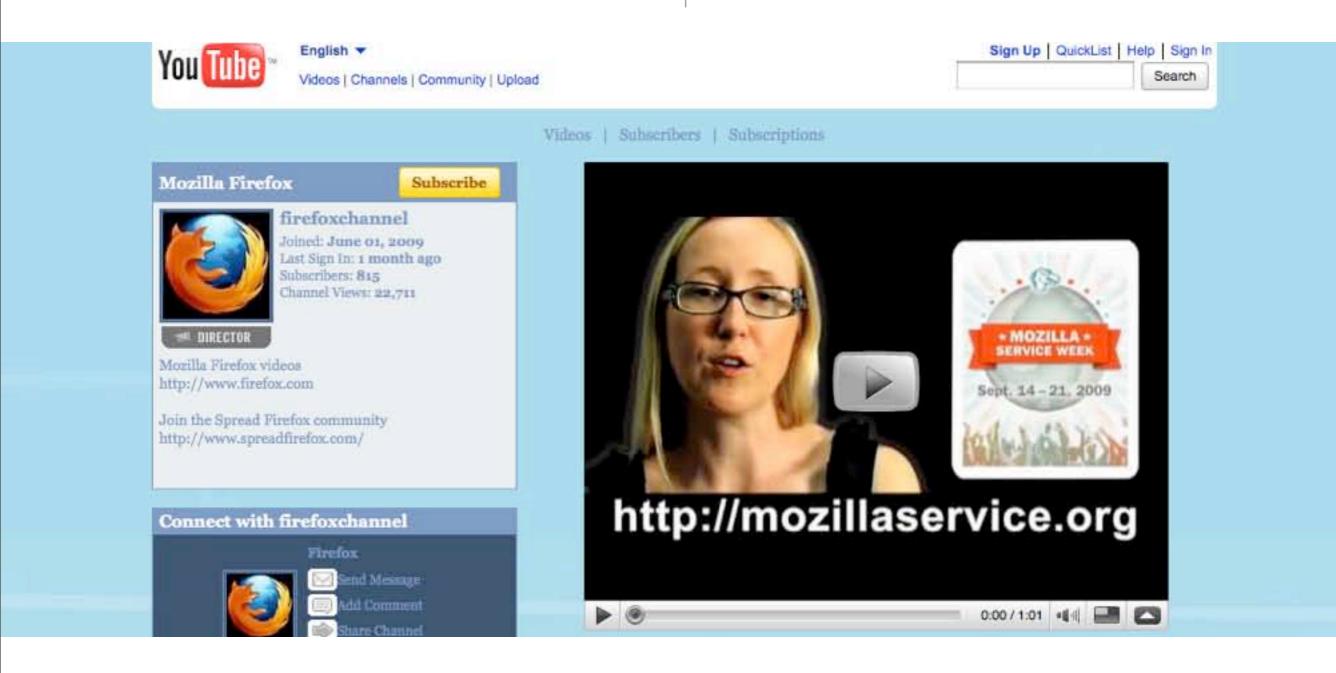


Tweet



Post pictures on Flickr

Sube fotografías en Flickr



Create and Share Video

Crea y comparte un video



Write up a summary on your blog

Publica un resumen en tu blog



Gather testimonials

Reune Testimonios

photo credit: stock.xchng

### Track Your Success

- Write up a post on SFx (<u>www.spreadfirefox/cmt</u>)
- Leverage social media
- Tweet
- Post pix on flickr (spread firefox)
- Create & share video
- Write up a summary on your blog
- Gather testimonials

We're Here to Help

Estamos aquí para ayudar



## Mozilla Events Team

- Mary Colvig
- Sarah Doherty
- William Quiviger
- Irina Sandu
- Firefox (Will Travel!)









## How can we help?

## ¿Como te podemos ayudar?

- Help formulate ideas
- Line up Mozilla speakers
- Review presentations
- Swag
- Connect you with local community members
- Find us on Mozilla IRC #marketing
- Support your event logistically
- Drop us a line at events@mozilla.com

Ayudando a formular ideas

Entregando speakers desde Mozilla

Revisando presentaciones

Material de marketing

Conectandote con los miembros de tu comunidad local

Encuentranos en el servidor IRC de Mozilla #marketing

Apoyandote en la logistica del evento

Escribenos una linea a events@mozilla.com

## Requesting Support

Solicitando apoyo

• Event (what, when, where)

Evento (Que, donde, cuando)

Topic

Topico

Audience

Audiencia

 Suggested level of participation and cost Nivel sugerido de participacion y costo

Objective & goals for event

Objetivo y metas del evento

# What's In It for You? ¿Qué hay para tí?







Fun **New Friends** Experience

### Let's Brainstorm

## ¡Hagamos una lluvia de ideas!

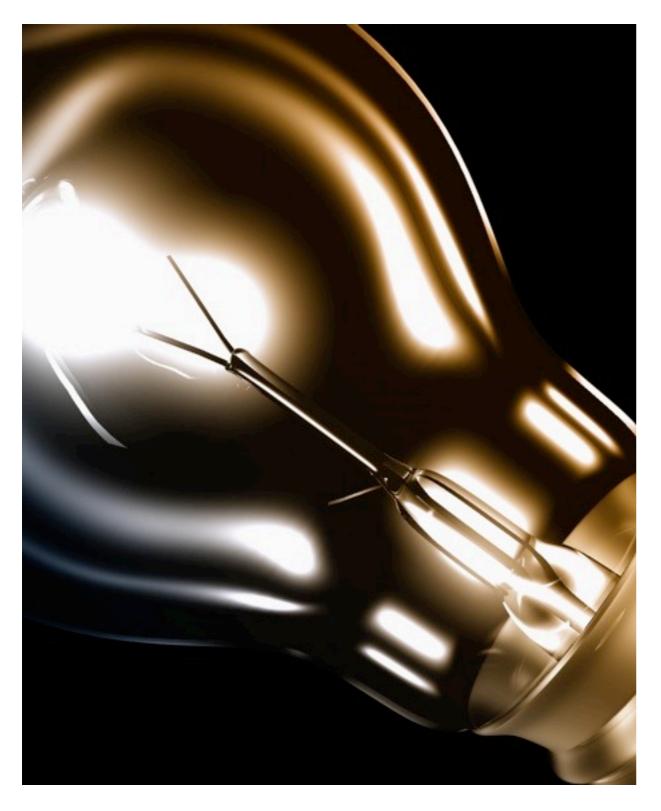




photo credit: stock.xchng

## Get In Touch

- Mozilla IRC (irc.mozilla.org) #marketing
- events@mozilla.com
- marketing@lists.mozilla.org
- Join our bi-weekly calls



photo credit: stock.xchng

# Thank You! ¡Gracias!



Sarah Doherty

sarah@mozilla.com