

reporter.mozilla.org v2.0

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Executive Summary

Problem

Currently, reporter.mozilla.org provides Firefox-only options to users who want to query for feedback already placed into its respective database by the Website Problem Reporter on Mobile Firefox. To add on to that, the website has not been updated since its inception in 2001. I want to take this opportunity to provide a major upheaval in order to guide this functionality to the QA Community and direct it more towards bug finding within the browser rather than web-centered evangelism.

Goals

1. Add Mobile Firefox options to the query fields.
2. Provide a cleaner and more intuitive user interface that guides the user toward their intended search and results.
3. Show report data in a more coherent and usable way.

Implementation: Pre-Platform-Selection Query Form



The image shows a search form titled "Search for a Report" on a blue background. The form is white and contains several input fields and a dropdown menu. The title "Search for a Report" is centered at the top in white text. Below the title, the text "What's your platform?" is followed by a dropdown menu with the text "select one" and a downward arrow. The dropdown menu is open, showing three options: "MacOSX", "WinCE 5.2", and "Windows (32)", with a "..." option below them. To the left of the dropdown menu, there are three input fields: "Search Term:", "Host:", and "Problem Type:". The "Problem Type:" field has a dropdown menu with three options: "option 1", "option 2", and "option 3", with a "..." option below them. To the right of the "Problem Type:" field, there is a "Feedback filed from:" field with a date input field. Below the date input field, there is a small text box with the text "If you want to search for entries for one day, just add the same date in from and to." At the bottom right of the form, there is a "Search" button.

New Features

- Blue/White color scheme
- Platform-specific menu box querying
- Unusable form area fields

Implementation: Post-Platform-Selection Query Form

Search for a Report

What's your platform? MacOSX ↓

Search Term:

Product Version: select one ↓

Host:

Language: select one ↓

Problem Type: select one ↓

plugin not shown

appearance wrong

behavior wrong

...

Feedback filed from: mm/dd/yyyy to: mm/dd/yyyy If you want to search for entries for one day, just add the same date in from and to.

Search

Top 5 Reported Sites

1. www.google.com	1460
2. www.facebook.com	980
3. www.youtube.com	870
2. www.yahoo.com	800
2. www.live.com	50

[see more](#)

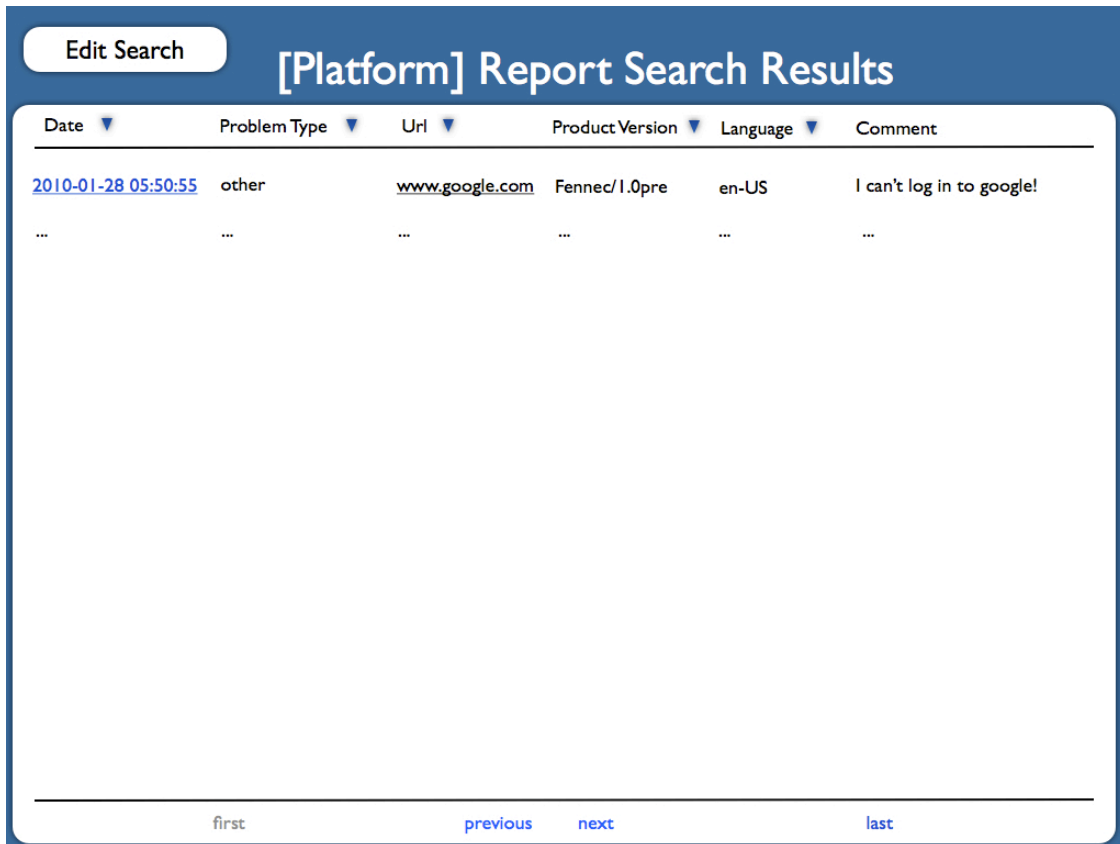
Response Activity

1w 1m 6m 1y

New Features

- Blue/White color scheme
- Database populated menu box options
 - A. Product Version
 - B. Language
 - C. Problem Type
- Stat output snippets
 - A. Response Activity Line Chart (per Platform)
 - B. Top 5 Reported Sites (per Platform)

Implementation: Search Results Page



Search Results Page Screenshot:

Header: Edit Search [Platform] Report Search Results

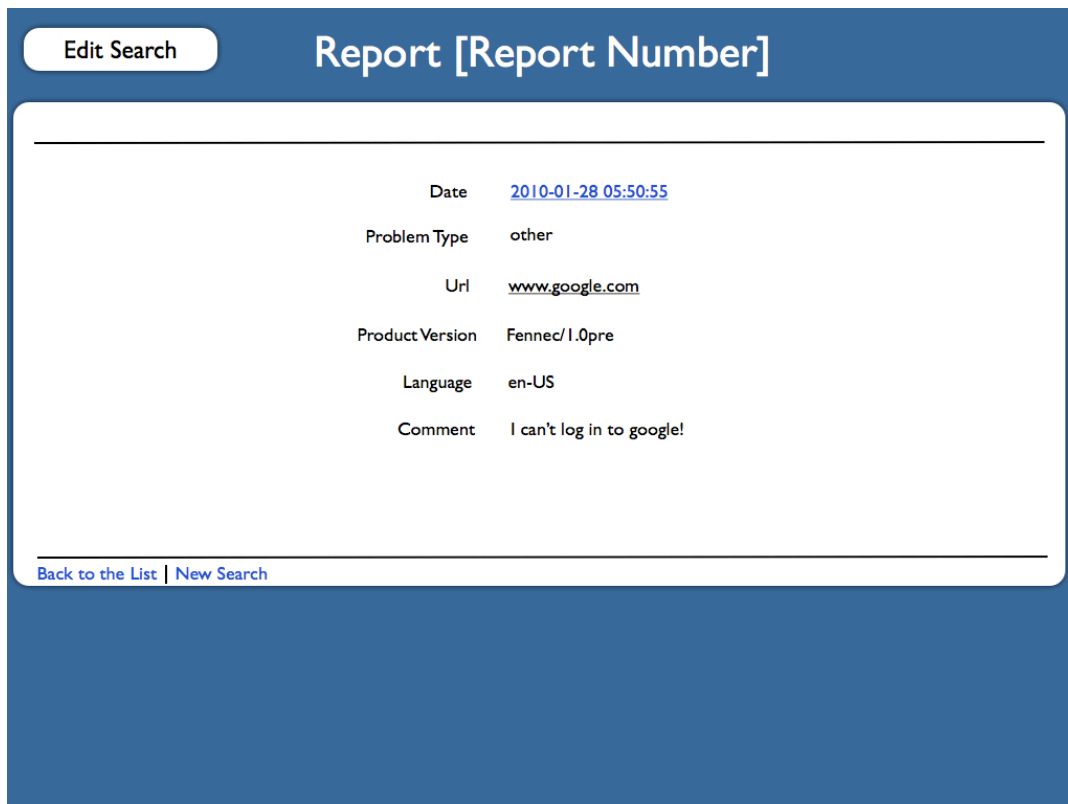
Date ▼	Problem Type ▼	Url ▼	Product Version ▼	Language ▼	Comment
2010-01-28 05:50:55	other	www.google.com	Fennec/1.0pre	en-US	I can't log in to google!
...

Navigation: first previous next last

New Features

- Blue/White color scheme
- Auto-populated platform in title
- New page parsing buttons
 - A. First, previous, next and last
- Reports linked from the entries in the first column
- Edit search button on the top left part of the page

Implementation: Report Page



New Features

- **Blue/White color scheme**
- **Edit search button on the top left part of the page**
- **Back to List and New Search links on the bottom left of the report entry area**
- **Auto-populate report number in title**