

**IT/Operations Weekly Project Status Report**  
**3/29/13**

Melissa O'Connor

**NOC Build out**

**Project Lead:** Derek Moore

**Project Summary:**

IT/Operations will be building a NOC to support critical services 24x7x365. The project will take a phased approach utilizing outsourcing as necessary.

**Assumptions:**

- 1) NOC will be live by May 15, 2013
- 2) 3 Services will be supported at the end of Phase 1
  - Marketplace
  - Persona
  - Product Delivery

**Overall Project Status**

Tasks	% Complete	Status	Risks
<b>Phase 1</b>			
Outsourced Tier 0	30%	Agreements received from vendor, being reviewed by legal	Legal Review of agreements May 15 launch date
Hire NOC Manager	0%	Finalizing job description	Sourcing
Process Documentation			
<b>Phase 2</b>			
Portland Space build out			
<b>Phase 3</b>			
Second location build out			

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## AMO/Marketplace Refresh

Project Lead: Corey Shields

### Project Summary:

Refresh hardware for addons.mozilla.org and marketplace in PHX1. This work will help isolate the external services from internal to create greater resiliency to services delivered to our external customers and also ensure we are taking steps to meet SLA's of future carriers and partners.

### Assumptions:

- 1) Services team will spec hardware and vendor
- 2) IT Team will rack, stack and network all gear
- 3) Services team will make hardware "production ready" and determine "go-live" criteria and dates

Overall Project Status

Tasks	% Complete	Status	Risks
Order Hardware	100%	Hardware ordered	
Hardware delivery	100%	Hardware delivered 3/22	Delay in delivery has pushed services work to Q2
Data Center operations rack hardware	100%	Hardware handed off to Services team	
Networking infrastructure	95%	VLAN IP range work complete	Any additional network work needed in support of deployment
Service Team configuration and setup	0%	Delayed due to hardware delivery	

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## Move IT Infrastructure out of MTV

Project Lead: Derek Moore

### Project Summary:

All equipment IT supports in MTV needs to be relocated either to the new MTV space or to SCL3.

### Assumptions:

- 1) Evacuate by 12/31/13 for 1/31/14 lease expiration
- 2) IT team is leading all infrastructure moves
- 3) RelEng, A-Team and other groups will be involved as necessary

Overall Project Status

Tasks	% Complete	Status	Risks
Hold initial planning meeting with RelEng	100%	Initial meeting held 3/13, list of action items and next steps identified	
Hold initial planning meeting with A-Team			
Desktop team identify equipment to move to new office or to the data center			

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## SCL3 Construction

Project Lead: Derek Moore

### Project Summary:

Part of the overall data center consolidation initiative as part of the IT strategy. Expanding the space in SCL3 to accommodate growth and movement of equipment from other data centers.

### Assumptions:

- 1) MTV, SCL2 and SCL3 gear will move to this space
- 2) The SCL3 expansion will also support the new Virtualization/Storage project

Overall Project Status

Tasks	% Complete	Status	Risks
Develop plan for expansion of the data center space	100%		
Work with Qbuilders to identify build/construction plan	85%		