

**IT/Operations Weekly Project Status Report**  
**3/22/13**

Melissa O'Connor

**NOC Build out**

**Project Lead:** Derek Moore

**Project Summary:**

IT/Operations will be building a NOC to support critical services 24x7x256. The project will take a phased approach utilizing outsourcing as necessary.

**Assumptions:**

- 1) NOC will be live by May 15, 2013
- 2) 3 Services will be supported at the end of Phase 1
  - Marketplace
  - Persona
  - Product Delivery

**Overall Project Status**

Tasks	% Complete	Status	Risks
<b>Phase 1</b>			
Outsourced Tier 0	25%	Agreements received from vendor, being reviewed by legal	Legal Review of agreements May 15 launch date
Hire NOC Manager	0%	Finalizing job description	Sourcing
Process Documentation			
<b>Phase 2</b>			
Portland Space build out			
<b>Phase 3</b>			
Second location build out			

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**AMO/Marketplace Refresh**

**Project Lead:** Corey Shields

**Project Summary:**

Refresh hardware for addons.mozilla.org and marketplace in PHX1

**Assumptions:**

- 1) Services team will spec hardware and vendor
- 2) IT Team will rack, stack and network all gear
- 3) Services team will make hardware "production ready" and determine "go-live" criteria and dates

**Overall Project Status**

Tasks	% Complete	Status	Risks
Order Hardware	100%	Hardware ordered	
Hardware delivery	100%	Hardware delivered 3/22	Delay in delivery may push this to a Q2 finish
Data Center operations rack hardware		Staff onsite 3/25-3/28	
Networking infrastructure	95%	VLAN IP range work complete	Any additional network work needed in support of deployment

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## Move IT Infrastructure out of MTV

Project Lead: Derek Moore

### Project Summary:

All equipment IT supports in MTV needs to be relocated either to the new MTV space or to SCL3.

### Assumptions:

- 1) Evacuate by 12/31/13 for 1/31/14 lease expiration
- 2) IT team is leading all infrastructure moves
- 3) RelEng, A-Team and other groups will be involved as necessary

Overall Project Status

Tasks	% Complete	Status	Risks
Hold initial planning meeting with RelEng	100%	Initial meeting held 3/13, list of action items and next steps identified	
Hold initial planning meeting with A-Team			
Desktop team identify equipment to move to new office or to the data center			